

At Olicana Gymnastics, we aim to provide high-quality gymnastics coaching and fair policies for all of our members. This refund policy explains when refunds will and will not be issued. By enrolling your child in our classes, you agree to the following terms.

Common Reasons for No Refunds

- **Individual Absences**
Refunds will not be issued for missed classes due to sickness, injury, holidays, or other personal reasons, as fees secure your child's reserved space within the class.
 - **Late Arrivals**
Arriving late to a session does not entitle you to a refund or credit for the time missed.
 - **Taster Sessions**
Due to limited class spaces, we do not offer taster sessions. However, if by the **third class** your child decides not to continue, we may refund the remaining balance of fees paid for that term. After the completion of the third class, no refunds will be issued for any remaining sessions within that term.
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Circumstances Where Refunds May Be Offered

- **Club-Initiated Cancellations**
If the club is required to cancel a class due to unforeseen or unavoidable circumstances, we will endeavour to reschedule the session where possible. In exceptional circumstances outside of the club's control, including extreme weather, venue closures, or other force majeure events, refunds or account credits will not be issued.
 - **Overpayments**
Refunds will be provided if an accidental overpayment has been made to the club.
 - **Prolonged Injury (more than 6 weeks)**
In cases of prolonged absence due to injury, the Club may, at its discretion, offer a refund, credit, or alternative arrangement. A valid doctor's note will be required.
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Final Notes

- All refund requests must be made in writing to the club management (hello.olicanagym@gmail.com)
- Refunds, where granted, will be processed within 30 working days.
- The club reserves the right to review individual cases at its discretion.
- For members of the 'Squad' or 'Competition Group', any refund, credit, or alternative arrangement will be considered solely at the Club's absolute discretion on an individual basis and is not guaranteed.